

I am very, very disappointed that you no longer permit a scheduled call time for videophone usage. It was a wonderful feature where I could plan my time to make scheduled calls and have access at a predetermined time to an operator to complete specific calls. This is a step back in service to disallow this feature. I do not have all the details other than the notice from Sorenson that I could no longer schedule appointment calls. Please reconsider your position as this feature allows for a better control and flow of usage for videophone calls.